

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

WANDA SUE CASTLE)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2010-00406
KENTUCKY-AMERICAN WATER COMPANY)	
)	
DEFENDANT)	

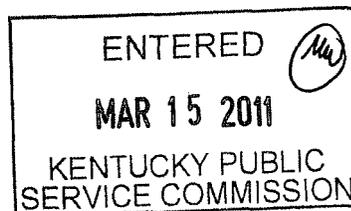
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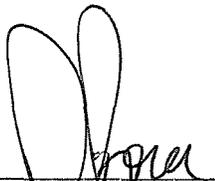
On October 15, 2010, Wanda Sue Castle ("Complainant") filed a complaint alleging that Kentucky-American Water Company ("KAWC") overcharged her for utility service to her home at 3761 Belleau Wood Drive in Lexington, Kentucky. On November 8, 2010, KAWC filed its answer denying the Complainant's claims and requested that the complaint be dismissed.

On December 29, 2010, the Commission ordered Complainant to file a written response to KAWC's motion to dismiss within 20 days of the date of the Order. The Order also advised Complainant that failure to file a response to KAWC's motion by that date could result in a dismissal of her complaint. Complainant's response was due no later than January 18, 2011 and, as of the date of this Order, Complainant has failed to file a response.

IT IS THEREFORE ORDERED that this complaint is dismissed due to the Complainant's failure to comply with the Commission's December 29, 2010 Order and failure to prosecute her claims.

By the Commission



ATTEST: 


Executive Director

Wanda Sue Castle
3761 Belleau Wood Drive
Lexington, KENTUCKY 40517

Nick O Rowe
President
Kentucky-American Water Company aka Kentucky
2300 Richmond Road
Lexington, KY 40502